



aDAPT for Employers and Staff Questionnaire

To assist you in determining the knowledge and comfort level of your staff in providing services to people with disabilities, we encourage you to have them complete this questionnaire.



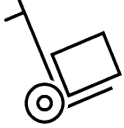

On the provided scale of 1 -5, 1 indicates the lowest level of knowledge / comfort and 5 the highest. Please feel free to add comments or elaborate.

	<p>How do you rate your knowledge of disabilities?</p>	1	2	3	4	5
	<p>In your work capacity, how do you rate your comfort level in addressing the potential needs of your customer or client with a disability?</p>	1	2	3	4	5
	<p>How do you rate your knowledge of the types of disabilities that exist?</p>	1	2	3	4	5
	<p>Do you believe you are able to recognize apparent disabilities as well as non-apparent disabilities?</p>	1	2	3	4	5
	<p>How confident are you with the current accessibility of the physical space within your establishment for persons with disabilities?</p>	1	2	3	4	5
	<p>How confident are you in providing services such as information and instructions, or asking questions to customers or clients who are deaf or hard of hearing?</p>	1	2	3	4	5
	<p>How confident are you in offering your assistance to persons with disabilities?</p>	1	2	3	4	5

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	To promote dignity and inclusion, are you aware there are words and language to avoid when discussing persons with disabilities and disability related topics?	1	2	3	4	5
	Are you confident in your knowledge of available assistive tools and devices that can be provided to accommodate persons with disabilities who are service users or customers of your organization?	1	2	3	4	5
	Does your organization currently have readily available assistive tools/devices that can be provided to accommodate your clients/customers with disabilities?	1	2	3	4	5
	How comfortable are you providing assistance to a customer or client who is blind or partially sighted? This could include how to physically guide, give specific directions or instructions, and offer material in alternative format.	1	2	3	4	5
Total						

A score of 36 or less indicates you will greatly benefit from aDAPT.

A score of 36 to 50, you would still benefit from aDAPT.

If your score is over 50, thank you for the efforts you've made to educate yourself about people with disabilities!